

UNDERSTANDING YOUR UTILITY BILL

1. Meter Activity

Look here to see the time period for which water was consumed. Specifies current meter reading dates, water consumption in gallons and number of days between reads. The service period billed can be for water used up to six weeks prior to the billing date and range from 29 - 35 days.

2. Usage History Graph

Shows usage over past billing cycles per billing dates. For example, the usage for the current billing period is from Aug. 17 through Sept. 21 and reflected in the first column on the left labeled "OCT."

3. Average Daily Usage

Shows the average usage for the month. Billed Consumption / # of Days = Daily Avg.

4. Special Messages

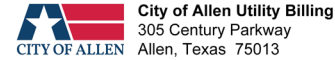
Important messages about your account and/or City activities will be listed here.

5. Payment Coupon

Please tear off and remit this coupon with your payment in the envelope provided.

6. Customer Name

Customer name and mailing address for the account listed here.

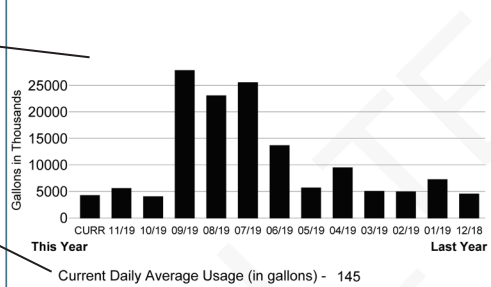


Contact Inquiries
 Utility Billing Department: (214) 509-4560
 Community Waste Disposal (CWD): (972) 392-9300
 Office Hours: Monday-Friday 8:00am - 5:00pm
 Website: www.cityofallen.org

*** See other side of statement for additional important city information ***
 Munis: mu_test Version: 11.3.19.0 Date: 01/03/2020 Time: 9:46 User: gortiz

Last Bill	Payments	Adjustments	Balance Forward	New Charges	ACCOUNT BALANCE
398.75	0.00	0.00	398.75	81.68	\$480.43

Meter	Service	Current	Previous	Consumption
69684966		648200	644000	4200



IMPORTANT MESSAGE

Customers are responsible for verifying billing for trash and recycling carts. Please notify the City of Allen at (214) 509-4560 if your bill reflects discrepancies.

ACCOUNT ACTIVITY

ACCOUNT: 1234-5678
 SERVICE ADDRESS: 123 Allen Way
 RATE CLASS: RESIDENTIAL
 BILLING DATE: 01/03/2020
 DUE DATE: 01/23/2020

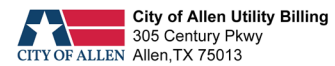
*** Due date applies to current charges ONLY ***
 Any past due amount is now due.

ACCOUNT ACTIVITY	Amount
LAST BILL	\$398.75
TOTAL PAID SINCE LAST BILL	\$0.00
ADJUSTMENTS	\$0.00
DEPOSITS APPLIED	(\$0.00)
BALANCE FORWARD	\$398.75

CUSTOMERS ARE SUBJECT TO DISCONNECTION DUE TO NONPAYMENT OF PAST DUE AMOUNTS.

NEW CHARGES	Amount
RESIDENTIAL BASE RATE	13.08
RESIDENTIAL WATER CONSUMPTION	
1,501-15,000 @ 0.004320	11.66
SEWER RESIDENTIAL BASE	27.43
SEWER RESIDENTIAL CONSUMPTION	
1,501-10,000 @ 0.003380	9.13
WASTE SERVICES RESIDENTIAL	15.02
HAZARDOUS WASTE	0.57
RESIDENTIAL DRAINAGE	3.50
SALES TAX	1.29
TOTAL NEW CHARGES	81.68
ACCOUNT BALANCE	480.43

Detach and return the portion below with your payment
 Please write the **Bill Number** on your check payable to: **City of Allen Utility Billing**



John Q. Sample
 123 Allen Way
 ALLEN, TX 75013

Bill Number: 14
 Service Address: 123 Allen Way

DUE DATE:	01/23/2020
AMOUNT DUE:	\$480.43
AMOUNT ENCLOSED:	
AFTER DUE DATE PAY:	\$488.47

City of Allen Utility Billing
 P.O. Box 734802
 Dallas, TX 75373-4802

0000604202060000014100000480434

7. Account Information
 Includes account number, customer ID number (CID) and service address. for the billed account.

8. Account Activity
 Shows payments, adjustments, and balance forward.

9. Current Charges
 Shows utility charges for services received including water, sewer, trash and recycling, hazardous waste and drainage fees.

10. Total Due
 Includes new charges, sales tax on waste services and hazardous waste, and any balance forward amount.

11. Due Date
 Date payment is due to be received.

12. Late Fee
 Amount due if paid after due date includes a 10% late fee charge.

13. Remit Address
 When sending payment, this address must appear through the window of the return envelope provided.